



# EE SIM Card

## How to Top Up



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This guide will go through the steps to top up the balance on your EE SIM card

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# Getting started



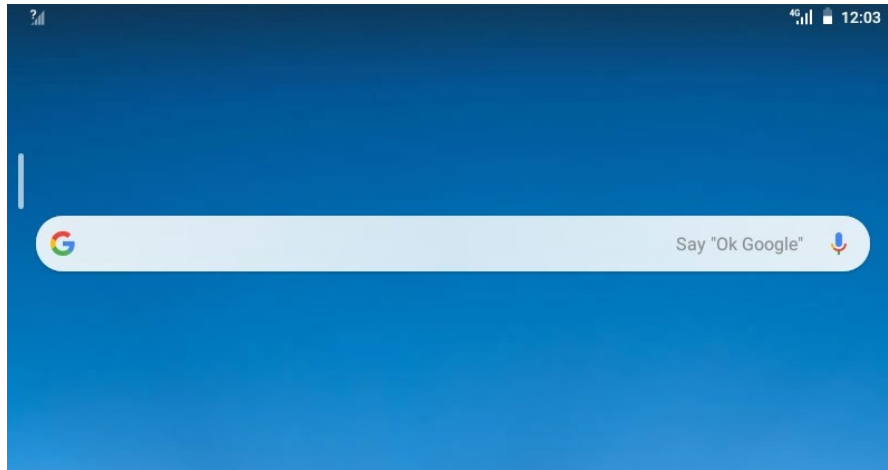
Please note you must have previously activated the SIM card following the steps provided with your device

Depending on the top up method you choose, you will need:

- The top up card provided with your SIM
- Your mobile phone number (found on the original SIM card packaging sticker)
- Payment method

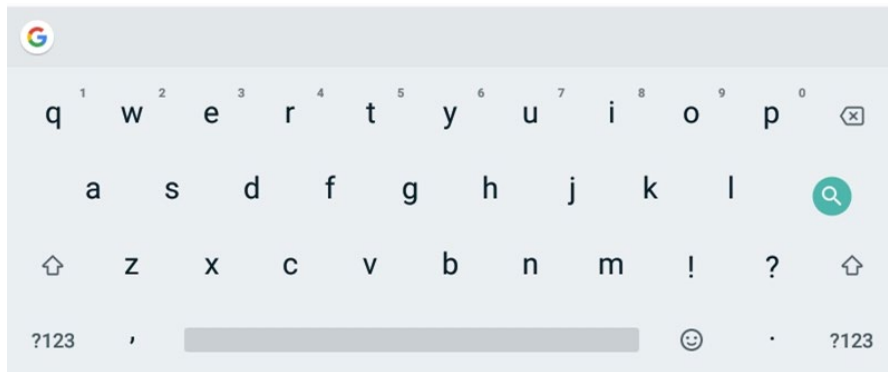


# Check your data



On your tablet, tap the Google bar across your home screen

Use the keyboard to type **addon.ee.co.uk**



Tap the magnifying glass or arrow key

This page will tell you how much data you have remaining, as well as how many days left before the data expires (see next page)



# Check your data

Your mobile number



Your account 07506 458 513

Data remaining



Your data

lasts for up to 90 days

**5.7GB** left of 6GB



Time remaining



Lasts for **42** Days **21** Hrs

**+ The important stuff**

Current credit

£0.00

**Top up**



# Online Top Up



# Topping up: Online

The screenshot shows the EE mobile app interface. At the top, there's a teal header with the EE logo on the left and 'My data | Buy data' on the right. Below the header, the account number '07506 458 513' is displayed. The main section is titled 'Your data' and includes a progress bar showing '5.7GB left of 6GB'. Below the progress bar, it says 'Lasts for 42 Days 21 Hrs' and '+ The important stuff'. Underneath, the 'Current credit' is shown as '£0.00'. At the bottom of this section, there is a prominent teal button labeled 'Top up'. A red arrow points from the text on the right towards this 'Top up' button.

If you've decided it's time to top up, and want to do so online, tap the green **Top up** bar

You can also go straight to the top up page at [ee.co.uk/topup](https://ee.co.uk/topup)



# Topping up: Online

Personal Business Store Finder Coverage checker Contact us Login / Register

My EE Shop Help Why EE

My EE > Make Payment Manage My EE Home >

## MAKE A PAYMENT

Top up or pay your bill

You're about to make a payment or top-up for:

07506458513

[Top up or pay another number >](#)

[Continue](#)

### RELATED HELP ARTICLES

- 1 Ways to top up**  
There are lots of ways to top up - find out which suits you best
- 2 Pay your mobile bill**  
We've made it easy for you to pay your EE bill - here are all your choices

You'll now see a page confirming your number - tap **Continue**

(If you're using a different device or someone else is topping up for you, the mobile number will need to be typed in manually instead)





# Topping up: Online

## TOP UP OR PAY A BILL

To top up, you just need an EE pay as you go number and a payment card

Right, let's top up your EE number: 07506458513

1. Your details | 2. Confirm | 3. Complete




Minimum top up is £5

£10    £15    £20    £25    £30    £35    £


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Your card details

First name  Last name

Card number    

Expiry date  
Month  |  Year

CVV code  

Feedback

Now you will need to fill in the following:

- How much you would like to top up with (minimum £5)
- Card details
- Billing address

Tap **Continue**



# Topping up: Online

## TOP UP

Right, let's top up your EE number:  
07506458513

1. Your details    2. Confirm    3. Complete

Nearly there. Please check everything is correct before you proceed.

---

Your payment [change?](#)

Amount:            £10.00  
Card type:        MasterCard  
Card number:     \*\*\*\* \* 0001

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Card billing address - [change?](#)

Would you like an email confirmation?

No, thanks     Yes

[Back](#)                      [Ok, I'd like to pay](#)

Feedback

Review and confirm your details and choose if you would like an email receipt

Tap **Ok, I'd like to pay** and complete any further verification steps as required



# Topping up: Online

Current credit

£0.00

Top up

Get data

**30GB | 90 Days** £44.00  
This mobile broadband pay as you go add-on gives you 30GB of UK+EU data valid for 90 days.

Top up

+ The important stuff

**200MB | 30 Days** £2.00  
200MB of data which will expire after 1 month. It can be used in the UK & EU with 4G speeds of up to 60 Mbps.

Top up

+ The important stuff

**2GB | 30 Days** £7.00  
2GB of data which will expire after 1 month. It can be used in the UK & EU with 4G speeds of up to 60 Mbps.

Top up

+ The important stuff

**6GB | 30 Days** £15.00  
6GB of data which will expire after 1 month. It can be used in the UK & EU with 4G speeds of up to 60 Mbps.

Top up

+ The important stuff

When the purchase is complete, you can now use this credit to buy a data add-on

Return to **add-on.ee.co.uk** and tap **Buy data** in the top right hand corner

Your current credit will be shown at the top of the page

Choose a pack based on the most suitable amount of data, time limit and price for you - tap the green bar under your chosen pack to add it



# Phone Top Up



# Topping up: Phone

You can top up over the phone (please note depending on your phone plan there may be a charge for this call)

You will need:

- Payment card
- The mobile number of the SIM card you would like to top up

How to top up:

- Call 0800 079 8586 from any phone (charges may apply)
- Choose **top up** and follow the instructions



## In-store Top Up



# Getting started

Top up your account by taking your top up card into any EE shop, or any shop where you see the green top up logo



You will need:

- Top up card
- Payment method

How to top up:

- Take your top up card into the shop
- Top up with an amount from £5-£50 (available in £5 increments)
- Staff will swipe your top up card



## Other Options and Support





# Getting started

Other ways to top up include:

- In store: purchase a top up E-voucher
- Using the My EE app
- Registering at [myaccount.ee.co.uk](https://myaccount.ee.co.uk) to set up automatic card payments (recommended if you would like to use the same pack every time)

For further support from EE:

- Online: <https://ee.co.uk/help/>
- Phone: 0800 079 8586 (call charges may apply)
- In store at EE